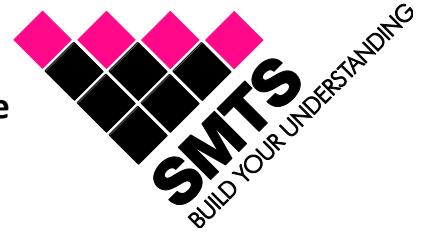


Candidate Testimonial – NEBOSH National General Certificate



Email received: 22nd November 2009

Dear Chris and Jamie,

I would like to inform you of my success with the NEBOSH course. I obtained a Credit for the qualification with 194 points. It was one of the most challenging things that I have done, learning a relatively new area away from my normal line of work. However, this was made possible through the exceptional service which was provided by SMTS.

I would like to thank SMTS for the outstanding service which you have provided to me during the NEBOSH course. The quality of the support, lecturing and personalisation of the service was reflective of your reputation, both online and talking to you in person. In addition, the way in which you accommodated for my Dyslexia was exceptional.

Bill was brilliant with the way he lectured the group and made a dry subject interesting. His depth of knowledge, skills in lecturing and enthusiasm for the subject was fantastic. Bill provided me with the confidence and skills to engage in the health and safety industry. I am very grateful for his dynamic teaching methods and adaptability to meet the needs of each person in the group.

The general feedback on the facility is:

- 1) Chairs were not ideal for 5 days of sitting. It would have been more suitable to have softer chairs.
- 2) The classrooms were appropriate.
- 3) Refreshments were good. However, the menu was a little restrictive on the healthier options. Never the least it was quite nice.

Service from SMTS:

- 1) Outstanding correspondence from all members of the company.
- 2) Very responsive to the needs of the customer.
- 3) Very informative and understanding of the individuals unique learning requirements.
- 4) Very skilled professionals with a wealth of knowledge.
- 5) I would definitely recommend the course to other professionals and persons interested in gaining a NEBOSH/ H&S qualification.

Lecturing on the course:

- 1) First class service provided.
- 2) The lecturing style used was dynamic, versatile, informative, and supportive towards persons with Dyslexia.
- 3) Very professional when dealing with us.
- 4) Good lecturing material, exam papers, and notes provided.
- 5) Guidance on the completion of questions and homework tasks was very good.
- 6) Feedback on performance during the class was invaluable learning aid.
- 7) The positivity and directness of our development throughout the course was a valuable performance indicator to assess our development and hard work.

Again I would like to thank you all for the amazing service and was very pleased with my decision to study with SMTS.

Kind regards,

W P

Would you benefit from SMTS' exceptional service? Improve your chances of success by choosing to train with SMTS.

Call us on **+44 (0)1642 438509** and speak to one of our advisors, or email info@smtsltd.com

For full details of dates and locations of our NEBOSH courses visit www.SMTSgroup.com